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Motion for Board Consideration PRNC Board Meeting

March 8, 2017

Motion: Discussion and possible action to authorize Susan Gorman-Chang or another authorized PRNC Board member to file a CIS (Community Impact Statement) with the following comments on the LADWP Bill of Rights:

Thank you for formulating the LADWP Customer Bill of Rights and for extending the comment period an additional 90 days to enable you to hear from all interested Neighborhood Councils. We truly appreciate the hard work and collaboration it has taken to get to this point. We greatly appreciate that the LADWP Customer Bill of Rights is a living document, capable of being amended and improved over time.

Our comments are presented with references to the appropriate section of the January 3, 2017 LADWP Customer Bill of Rights.

Page 2, Section 1, Our Service Level Commitments

"Solar Interconnections for residential projects 10KV or less shall be within 10 business days after approved final inspection is received by LADWP or the customer will receive a one-time \$25 credit."

In cases where it takes more than 10 business days to hook up, we suggest the credit to homeowner's bill be the actual cost of their electricity, charged by LADWP in the period of time after the 10 business days has elapsed and before solar hook up. This amount of credit would more accurately reflect the cost to the customer of the solar hook up delay and this method is fair to both parties.

Page 2, Section 2, Reliable, Safe and Sustainable Power

"Customers should receive reliable power, meeting or exceeding the reliability of comparable utilities. Ratepayer money will support substantial investments to operate and maintain, upgrade or replace power infrastructure to ensure continued reliability, cost effectiveness and environmental performance."

We kindly request that the LADWP Customer Bill of Rights include a commitment and a timeline with milestone dates for LADWP to conduct a feasibility study and then conduct a pilot program allowing residential homeowners with solar panels to install and use battery backup systems after sundown, instead of drawing electricity from the LADWP grid as is currently mandated. Currently, residential homeowners can only use these battery backup systems when there is an LADWP electricity failure. Today's battery backup technology is sophisticated enough to enable homeowner to

pre-select devices such as certain lights, a flat screen television, computers and a refrigerator to operate on the battery backup system. A feasibility study and information gleaned from a pilot program would be a positive step forward for residential customers who wish to use 100% renewable energy for electricity, and would also serve to take some stress off the electric grid at night.

We would like a statement included in the LADWP Customer Bill of Rights of LADWP's commitment to switch to 100% clean energy by 2030. This is the best way to secure sustainable power for us and our descendants. Customers of LADWP have the right to and deserve the cleanest air and water possible, and our energy generation choices should reflect that commitment.

Page 3: Section 3, Reliable and High Quality Water

"Customers should receive safe and reliable water that meets or exceeds mandated water quality levels."

According to the San Fernando Groundwater Basin Remediation Program brochure, page 2, "The City plans to obtain 50% of water locally by 2015. The primary source of local water is groundwater, and the primary source of local groundwater is the SFB." (San Fernando Basin.)" Thus, we recommend that the LADWP Customer Bill of rights include a statement that LADWP supports a total ban on fracking and waste water injection for the entire state of California, or at a minimum within the LADWP service area, to protect the ground water and aquifers from further contamination. It makes little sense to allow our water to be further contaminated and then pay hundreds of millions of dollars for remediation.

We kindly request a statement of LADWP continued commitment to long term investments in equipment to remediate existing contamination in the San Fernando Valley ground water basin.

Thank you for considering our suggestions.

Proposed by: Susan Gorman-Chang

Description: PRNC and other Neighborhood Councils submitted CIS requesting additional time to comment on the LADWP Customer Bill of Rights. The original comment period fell over the holidays, and was not an adequate period of time for NC to convene meetings, discuss and formulate suggestions for the LADWP Customer Bill of Rights. An extension of 90 days was granted, so it behooves us to submit a CIS with our suggestions.

Benefits to PR: After comments are received in this 90 day extension, LADWP Customer Bill of Rights will be revisited, and possibly revised. This gives our community a valuable chance for our input and suggestions to become part of the LADWP Customer Bill of Rights. LADWP is the electricity & water provider to the entire city of Los Angeles.