



January 18, 2011

Mr. Mel Mitchell
President
Porter Ranch Neighborhood Council
Post Office Box 7337
Porter Ranch, California 91327-7337

Re: Porter Ranch Town Center

Dear Mel:

We received your request to address the homeless issue at the Porter Ranch Town Center. Please understand that we are well aware of the issue and have been actively engaged in a number of ways to discourage these activities. Because of the sensitivity of this issue, we have tried to balance our genuine concern for the value and reputation of the center with compassion for those less fortunate and who may be experiencing difficult times. And, of course, the safety and well being of the community's residents are always primary guiding principles in our stewardship role.

First, it is important to know that we do contract with security services for the center. A number of months ago, when it became apparent that improper activities were increasing, additional measures were implemented. These measures included the planting of landscape material (thorny roses) in strategic locations identified as frequent problem areas. In addition, numerous signs were posted prohibiting activities such as panhandling and loitering.

Porter Ranch Development Company works very closely with the Los Angeles Police Department to ensure a safe environment for everyone. If security guards for the center observe improper activity, they have been instructed to contact LAPD and request that violators discontinue the activities and leave the premises. Private security services cannot, however, arrest anyone. Arrests have occurred on occasion and it should be noted that the individual referred to in the email from Mr. Dobry has not been allowed on the Porter Ranch Town Center property in a

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number of years by an order of the Court of Los Angeles. Porter Ranch Development Company maintains a trespass arrest authorization on file with the Police Department.

Recently, in addition to the measures we have undertaken, LAPD has instructed police officers to perform extra patrols at the center. A volunteer surveillance team, consisting of plainclothes civilians who regularly patrol the center is also in place.

As you can see, we are actively engaged in this sensitive issue. Very recently, we contracted for additional security services that will focus primarily on the areas of concern. These additional services are currently in operation.

It is important to understand that if a member of the community observes a violation, it should be immediately reported to the security guard and/or the Los Angeles Police Department, just as if it were witnessed in a neighborhood. Although we are the fortunate owners of the center, this is ultimately a matter that falls under the jurisdiction of the Los Angeles Police Department.

Lastly, the Limekiln Canyon area was referenced in the email. Unfortunately, we have no authority over the beautiful canyon area. Again, it is a matter for the LAPD; a matter we believe of which they are aware. We agree the canyon is a significant resource to the Porter Ranch community and would not wish to see it compromised by unwanted activities. We are happy to support all efforts to keep the canyon safe and enjoyable.

Please rest assured that this difficult situation has our attention. We are committed to preserve the quality of life in Porter Ranch we all enjoy.

Sincerely,

A handwritten signature in black ink, appearing to read 'Erik Pfahler', is written over a light blue horizontal line.

Erik Pfahler
Vice President

cc: Mitch Englander